

2019 IS SET TO BE AN EXCITING YEAR IN THE HISTORY OF ALPHA ANODISING



NEW JIGGING WORKSHOP

For those of you who have visited Alpha in recent years, you may remember that our Jigging area was located on the main factory floor. Over Christmas, we built a brand-new enclosed workshop area and provided purpose built new work benches for the jigging team. The new area is fully air conditioned and provides better lighting and working conditions for the staff.

Shelley Woodward, Customer Services Manager

Since early 2018 Alpha have been on a campaign to improve customer turnaround time and service satisfaction. To this end, there have been many improvements implemented and completed, as well as more planned, which have added to the overall experience of customers who deal with us. We hope our repeat customers have noticed significant improvements especially in our 'on time' delivery.

The introduction of our Customer Service Manager, Shelley Woodward, to our experienced management team, which includes our Sales Manager Paul Pocock together with our Production Manager Roland R'Oth, has brought about controlled and sustainable improvements to product quality, customer communication and delivery times.

We understand that, as a customer, finishing your parts on time and meeting your quality expectations is always your number one priority, so we will continue to raise the bar and strive for better during this year.

Leslie Sharp, Managing Director

